

Public Notice

To clarify any confusion resulting from the emergency situation incurred from the local flooding, the City of Cisco is issuing the following statement:

The city is not terminating any customer's water service. The Water Treatment Plant has been flooded and the city is currently unable to pump treated water from the plant to the city. Therefore, the only water available is that water currently in our storage tanks. We are asking that all customers conserve as much water as possible because currently we do not know how soon we can begin pumping water into the city. When the storage tanks are empty the city will not have water to provide to customers. The Emergency Management Plan has been activated and the city is diligently working to find alternate sources of providing water, but continuing adverse weather conditions may hinder those measures. You can contact City Hall at 254-442-2111 with any questions, or check our website www.cityofcisco.com or the city's Facebook page where constant updates will be posted. We thank you for your patience during this emergent situation.